

# SYMETRA BY THE NUMBERS



**Customers** Approximately 1.8 million

**Employees** Approximately 1,100

**Total Assets<sup>1</sup>** \$22.2 billion  
As of Sept. 30, 2009

**Total Revenues<sup>2</sup>** \$1.5 billion  
Year Ended December 31, 2008

**Net Income<sup>2</sup>** \$122.9 million  
Year Ended December 31, 2008

**Symetra Financial is a group of companies with a legacy of providing life insurance and financial solutions going back 52 years.**

Symetra began life insurance operations in 1957. In 2004, Symetra was formed as an independent corporation when an investor group led by White Mountains Insurance Group, Ltd., and Berkshire Hathaway Inc. purchased the business and it became the group of companies known today as Symetra Financial.

**In 2008, Symetra employees donated more than 8,000 hours of volunteer service, the company supported more than 300 charitable organizations, and executives held leadership positions on 22 nonprofit boards.**

Symetra incorporates community leadership in nearly every aspect of its work. Its charitable and community participation approach is one of corporate social responsibility, integrated into the business practices of the company.

**Symetra's senior executives average 26 years of experience in the industry.**

Symetra's executives have a diverse set of backgrounds and bring a wealth of knowledge and expertise to all areas of the company. Led by President and Chief Executive Officer Randy Talbot, the executive team is committed to building a leading financial services and life insurance company that enriches people's lives each and every day.

**The average length of employment at Symetra is 9 years.**

Symetra encourages an entrepreneurial culture that rewards new ideas and independent thinking. We believe that each employee plays a key role in our success. We support this culture by empowering employees with resources to excel in their jobs, the peace of mind that comes with quality benefits, and rewards for outstanding performance.

**The average turnaround time for Symetra Life insurance claims is 2 business days.**

Once all necessary claim documents are received, Symetra ensures that claim payments are processed promptly. In addition, Symetra has developed an innovative tool to make signing up for life insurance quick and easy. Symetra Express, an online application system, provides life insurance quotes and coverage to qualified applicants in 10 minutes.

## In 1976, Symetra helped pioneer the medical stop loss market.

Symetra is a market leader in stop loss insurance. Stop loss insurance protects companies with self-funded health care plans against large, potentially catastrophic medical claims. Symetra was one of the first independent providers of medical stop loss coverage.

### ABOUT SYMETRA FINANCIAL

Symetra Financial Corp. and its subsidiaries provide employee benefits, annuities and life insurance through a national network of benefit consultants, financial institutions and independent agents and advisors. Headquartered in Bellevue, Wash., Symetra and its subsidiaries have more than \$22 billion in assets.\*

\* Total GAAP assets at Sept. 30, 2009.

Annuities and life insurance are issued and employee benefit plans are insured by Symetra Life Insurance Company 777 108th Avenue NE, Suite 1200, Bellevue, WA 98004-5135. Employee benefits are insured by Symetra Life Insurance Company. Products are not available in all U.S. states or any U.S. territories.

*Reach for great things.®*

**SYMETRA**®  
FINANCIAL

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<sup>1</sup> All financial figure for Symetra Financial Corp. per GAAP financial statements.

<sup>2</sup> Total GAAP assets at Dec. 31, 2008. Net Operating Income excludes realized investment gains and losses as of Dec. 31, 2008.